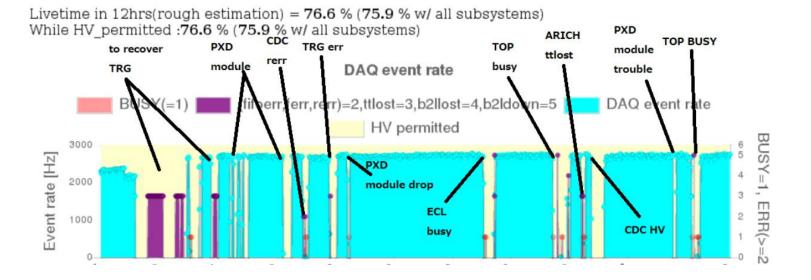


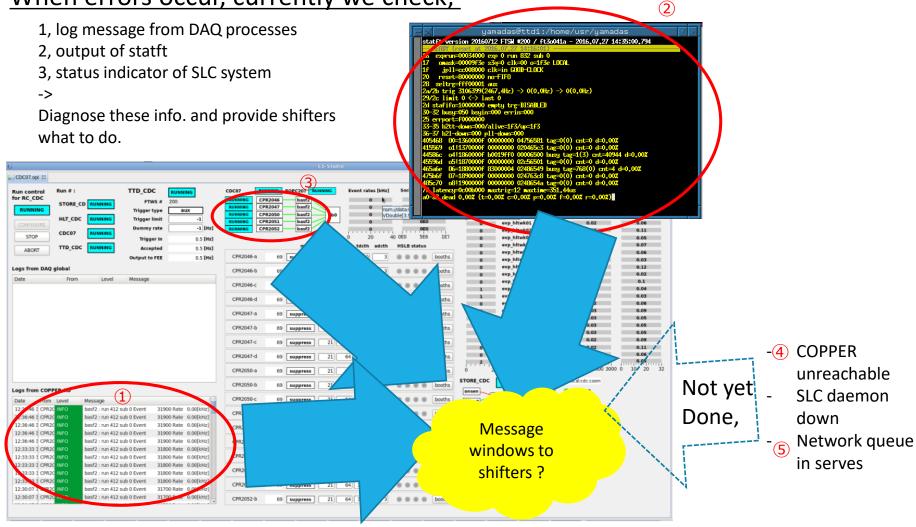
ERROR DIAGNOSIS SYSTEM (FROM LAYNE-SAN' SUMMER STUDENT REPORT)

L. Fujioka (Univ. of Hawaii)



- Currently errors occurs during uptime of the detector
- This forces the people watching (shifters) to identify, contact people to fix it, then restart the system
- By automatically detecting errors and determining who the shifters should contact, we can mitigate the amount of downtime experienced
- With less downtime everyone is happy

When errors occur, currently we check;

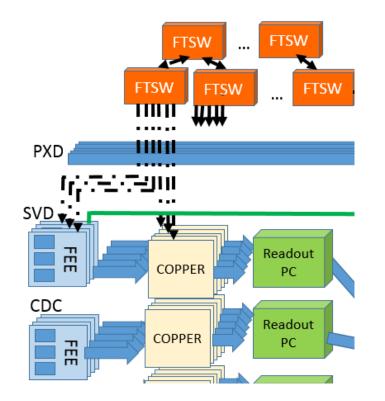


Notice :

- CR shifters will not check many outputs -> must be only one output

- The main purpose of the system is to ask CR shifters to do something
 - -> The output needs to include what to do.

Error information from statft



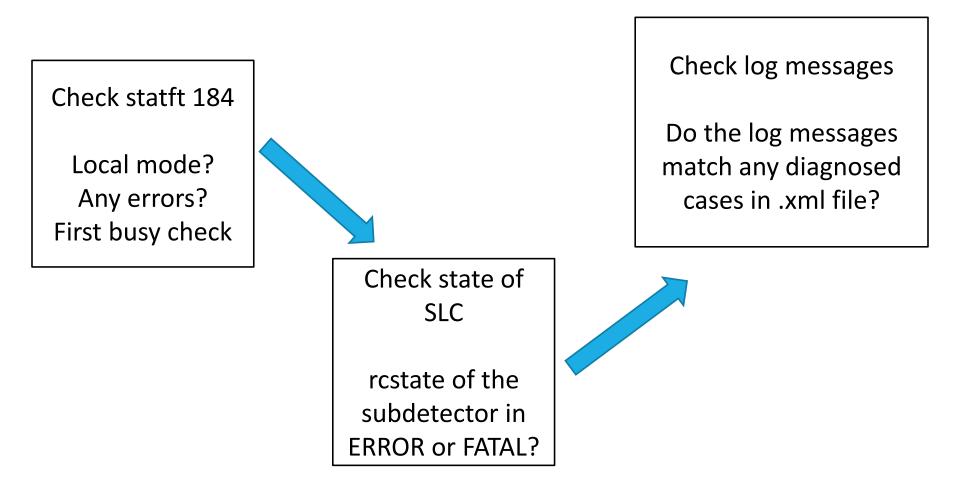
I either get BUSY or errors to deal with

There are two places, COPPER and FEE

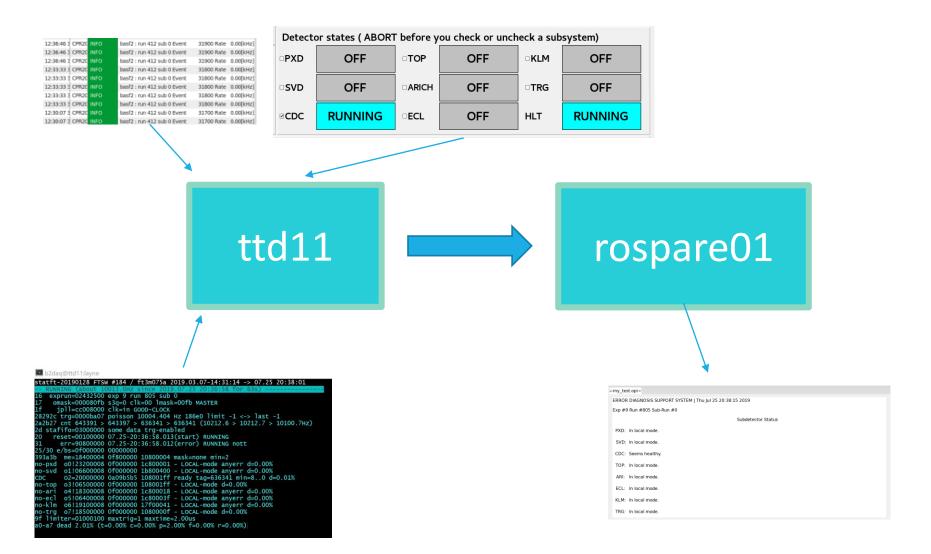
COPPER takes information from the subdetectors to the readout PCs

FEE (front end electronics) of subdetectors for collect information

HIGH LEVEL FLOWCHART:



SLC DATA FLOW OF THE SYSTEM



DEALING WITH ERRORS

Iayne@ttd11:~

statft-20190128 FTSW #184 / ft3m075a 2019.03.07-14:31:14 -> 07.22 17:12:12
BUSY (2019.07.22 17:09:53 2019.07.22 17:11:00 for 67s)
16 exprun=0242d600 exp 9 run 726 sub 0
17 omask=000080f3 s3q=0 clk=00 lmask=00f3 MASTER
1f jpll=cc008000 clk=in GOOD-CLOCK
28292c trg=00026e07 poisson 3002.927 Hz 622e0 limit 0 <-> last 0
2a2b27 cnt 422919 > 75017 > 1953 > 0 (3042.6 > 1119.7 > 29.1Hz)
2d stafifo=10000000 empty trg-DISABLED
20 reset=00000000 07.22-17:09:53.011(start)
31 err=80800000 07.22-17:11:00.526(error) nott
25/30 e/bs=0f000000 c1000004
393a3b me=18400404 0f000000 10800008 BUSY min=3
no-pxd
no-svd o1!06600008 0f000000 1b800400 - LOCAL-mode anyerr d=0.00%
CDC 02=20000400 0a0007a1 108001ff BUSY ready tag=1953 min=80 d=97.30%
TOP 03=06500000 0a000000 108004ff ready tag=0 min=a70 d=0.00%
no-ari
no-ecl o5!06400008 0f000000 1c80003f - LOCAL-mode anyerr d=0.00%
no-klm o6!19100008 0f000000 1c800003 - LOCAL-mode anyerr d=0.00%
no-trg o7!18500000 0f000000 1080000c - LOCAL-mode d=0.00%
9f limiter=01000100 maxtrig=1 maxtime=2.00us
a0-a7 dead 97.32% (t=0.00% c=0.00% p=0.02% f=0.00% r=0.00%)

Parsing

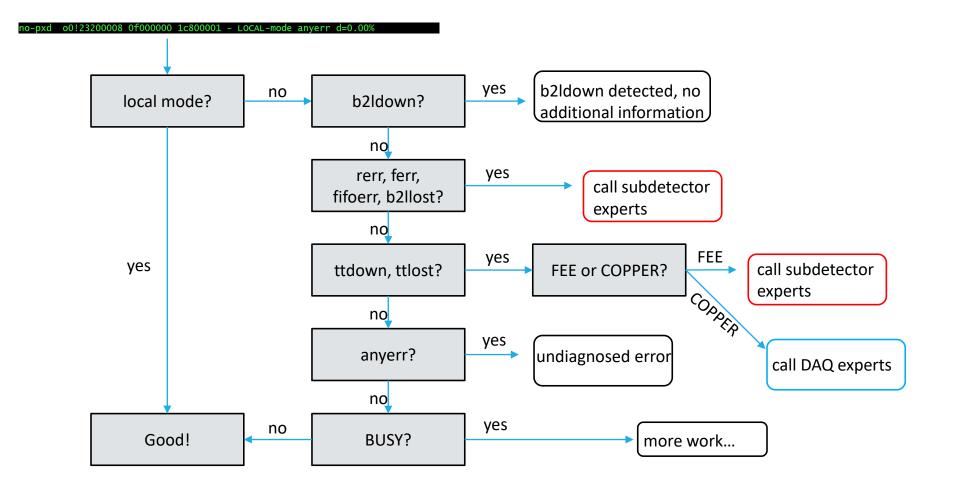
no-pxd o0!23200008 0f000000 1c800001 - LOCAL-mode anyerr d=0.00%

10-svd 01!06600008 0f000000 1b800400 - LOCAL-mode anyerr d=0.00%

no-pxdo0!232000080f0000001c800001- LOCAL-mode anyerrd=0.00%no-svdo1!066000080f0000001b800400- LOCAL-mode anyerrd=0.00%CDCo2=200004000a0007a1108001ffBUSY ready tag=1953min=8..0d=97.30%TOPo3=065000000a000000108004ffready tag=0min=a7..0d=0.00%no-ario4!18300080f0000001c800018- LOCAL-mode anyerrd=0.00%no-eclo5!064000080f0000001c800037- LOCAL-mode anyerrd=0.00%no-klmo6!19100080f0000001c800003- LOCAL-mode anyerrd=0.00%no-trgo7!185000000f0000001080000c- LOCAL-mode d=0.00%

CDC 02=20000400 0a0007a1 108001ff BUSY ready tag=1953 min=8..0 d=97.30%

Flow chart of diagnosis



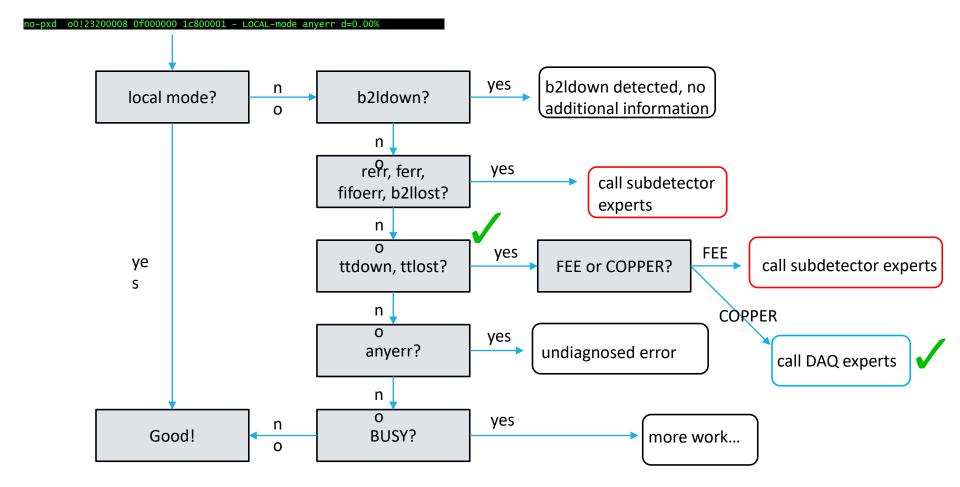
EXAMPLE 1:

国 b2daq@ttd11:layne

statft-20190128 FTSW #184 / ft3m075a 2019.03.07-14:31:14 -> 07.25 20:42:59 ERROR (2019.07.25 20:36:58 -- 2019.07.25 20:41:50 for 292s) exprun=02432500 exp 9 run 805 sub 0 16 omask=000080fb s3q=0 c1k=00 1mask=00fb MASTER 17 jpll=cc008000 clk=in GOOD-CLOCK 1f28292c trg=0000ba07 poisson 10004.404 Hz 186e0 limit -1 <-> last -1 2a2b27 cnt 3652296 > 3652298 > 2920252 > 2920252 (10117.2 > 12507.9 > 10000.9Hz) 2d stafifo=10000000 empty trg-enabled reset=00100000 07.25-20:36:58.013(start) RUNNING 20 err=90800004 07.25-20:41:50.534(error) RUNNING src=2 nott 31 25/30 e/bs=0f800000 80000000 mask=none 393a3b me=1840000c 0f800000 1c800004 anyerr mask=none ttdown=2 no-pxd 00!23200008 0f000000 1c800001 - LOCAL-mode anyerr d=0.00% no-svd 01:06600008 0f000000 1b800400 LOCAL-mode anyes: d=0.00% CDC 02=2000008 1c800010 1c800010 anyerr ttdown=4 d=0.01% no-top 03:06500000 0f000000 108001ft LOCAL-mode d=0.00% no-ari o4!18300008 0f000000 1c800018 - LOCAL-mode anyerr d=0.00% no-ecl o5!06400008 0f000000 1c80003f - LOCAL-mode anyerr d=0.00% no-klm o6!19100008 0f000000 17f00041 - LOCAL-mode anyerr d=0.00% no-trg o7!18500000 0f000000 1080000f - LOCAL-mode d=0.00% 9f limiter=01000100 maxtrig=1 maxtime=2.00us a0-a7 dead 1.63% (t=0.00% c=0.00% p=1.62% f=0.00% r=0.00%)

E b2daq@ttd11:layne

statft-20190128 FTSW #200 / ft3o075a 2019.03.07-14:31:26 -> 07.25 20:43:22 ERROR (at 2019.07.25 20:42:48 while not runnning) 16 exprun=02424000 exp 9 run 576 sub 0 omask=00001e00 s3q=0 c7k=00 gmask=0000 GLOBAL 17 jpll=cc008000 clk=in GOOD-CLOCK 1f28292c trg=00029664 pulse 100.055 Hz 662e6 limit 0 <-> last 0 2a2b27 cnt 38491 > 0 > 2920252 > 2920252 (100.2 > 0.0 > 8343.6Hz) 2d stafifo=10000000 empty trg-enabled reset=a0000000 07.25-20:36:58.013(start) no-FIF0 20 31 err=50000010 07.25-20:42:48.229(error) RUNNING src=4 25/30 e/bs=1c800010 80000000 ttdown=4 393a3b me=20000008 1c800010 1c800010 anyerr ttdown=4 00=13600000 0a2c8f3c 108000ff ready tag=2920252 min=7..0 d=0.00% 405468 01=13700000 0a2c8f3c 1080007f ready tag=2920252 min=6..0 d=0.00% 415569 02=13800000 0a2c8f3c 108000ff ready tag=2920252 min=7..0 d=0.00% 42566a 43576b 03-13900000 0a2c8f3c 108000ff ready tag=2920252 min=7..0 d=0.00% 44586 X4=18680008 1c800001 1c800001 anyerr ttdown=0D d=0.00% 45596d x5-18780000 0a2c8f3c 00abcdef ready tag=2920252 d=0.00% 465a6e x6=18880000 0a2c8f3c 00abcdef ready tag=2920252 d=0.00% 475b6f x7=18980000 0a2c8f3c 00abcdef ready tag=2920252 d=0.00% 485c70 x8=19080000 0a2c8f3c 00abcdef ready tag=2920252 d=0.00% 9f limiter=0c00b000 maxtrig=12 maxtime=351.44us a0-a7 dead 0.00% (t=0.00% c=0.00% p=0.00% f=0.00% r=0.00%)

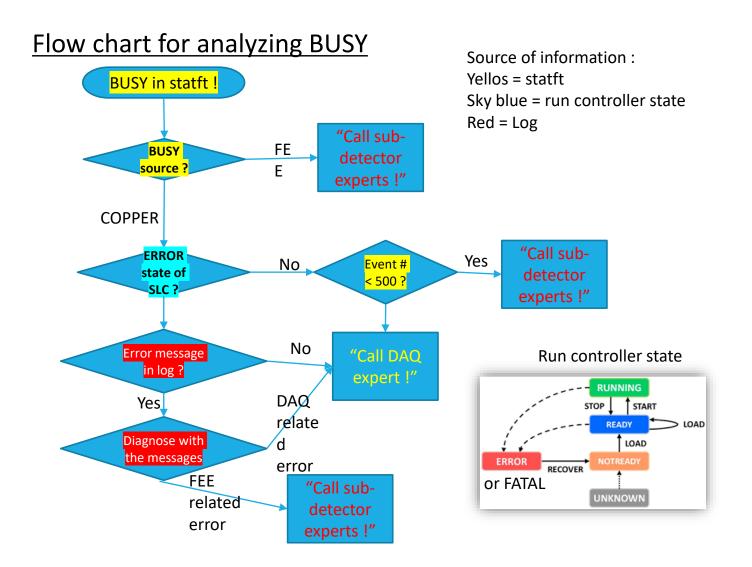


Message to CR shifter in this example

≊my_test.opi ≊	. ् 100% ∨
ERROR DIAGNOSIS SUPPORT SYSTEM Thu Jul 25 20:42:28 2019	
Exp #9 Run #805 Sub-Run #0	
Subdetector Status	
PXD: In local mode.	
SVD: In local mode.	
CDC: Experiencing ttdown in COPPER. Please try SALS. If the problem happens again, please contact DAQ experts.	
TOP: In local mode.	
ARI: In local mode.	
ECL: In local mode.	
KLM: In local mode.	
TRG: In local mode.	

DEALING WITH BUSY

More difficult ...



BUSY FROM FEE OR COPPER?

Unfortunately BUSY does not show a number like the statft case

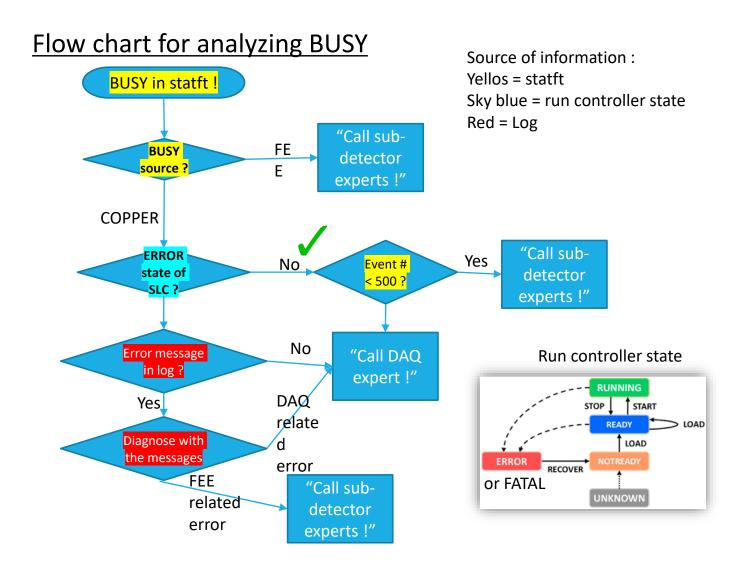
Must parse the subdetector statft to figure out if the BUSY is from FEE or COPPER

If it is from COPPER proceed.

If it is from FEE call the subdetector expert.

EXAMPLE 2:

🖀 RCControlMain.opi 🛿 🔛 RC (CDC 🔏 RC EC	ïL								
RC Command	Run sta	atus	Run o	ontrol	Trigge	er distrib	ution	Dat	ta flow	
STOP	Exp # : 9 Run # : 8	04	RUN	NING		BUSY		NO	DATA	
ABORT	Detecto	or states	(ABORT	before y	ou check	or unch	eck a su	ıbsystei	m)	
Run setting Run type : null	□PXD	OF	F		OF	F	□KLM		OFF	
Trigger type :poissonDummy rate :10000	□SVD	OF	F	ARICH	OF	F	□TRG		OFF	
HLT script : passthrough	CDC	RUNN	IING	ECL	OF	F	HLT	RU	NNING	
Trigger / Data status					Recor	ding at H	LTs			
Trig. input	Trig. outp	ut	HLT01	HLTO	02	HLT03	HL	T04	HLT05	
# events : 638965		479		0	0		0	0		0
Rate : 10.010 kHz		0		0	0		0	0		0
Flow :				0	o		0	0		0
PXD Run # : 558 PXDL PXORC orr E82TX4 803 10EMORR 10EMORR E82TX4 803 0.00-01 E82TX1 803 827X6 803 0.00-01 E82TX2 803 827X6 823 803 0.00-01 E82TX3 803 821X6 823 803 0.00-01 E82TX3 803 803 803 803	EADY EB2TX10 NOTEE EADY EB2TX11 NOTEE EADY EB2TX12 NOTEE	ADY EB2TX15 NOTE	A07 EB2TX20 A07 EB2TX21	077 E82TX24 0 077 E82TX25 0 077 E82TX26 0 077 E82TX27 0 077 E82TX27 0	## EB2TX30 0 ## EB2TX31 0 ## EB2TX32 0	11 11 11				
SVD Run # : 3400 NORC Remain SVD05 Remain SVD01 Remain SVD05 Remain ummu SVD01 Remain SVD05 Remain mmun1 SVD02 Remain SVD08 Remain SVD01 Remain SVD02 Remain SVD07 Remain SVD03 Remain SVD04 Remain SVD08 Remain		Run # : 804 CDC01 Runnens CDC02 Runnens CDC03 Runnens CDC04 Runnens CDC05 Runnens	CDC06 RUNNING CDC07 RUNNING CDC08 RUNNING CDC09 RUNNING		Run # : 563 IRICHO1 FATAL IRICHO2 FATAL IRICHO3 FATAL IRICHO4 FATAL IRICHO5 FATAL	ARICHO6 PATAL	TOP NOTREADY LUNU ADUR 1 DUU1	Run # : 796 TOPO1 NOTELADY TOPO2 NOTELADY TOPO3 NOTELADY		



EXAMPLE 2:

토 b2daq@ttd11:layne

statft-20190128 FTSW #184 / ft3m075a 2019.03.07-14:31:14 -> 07.25 20:21:08 BUSY exprun=02432400 exp 9 run 804 sub 0 16 omask=000080fb s3g=0 c1k=00 1mask=00fb MASTER 17jpll=cc008000 clk=in GOOD-CLOCK 28292c trg=0000ba07 poisson 10004.404 Hz 186e0 limit -1 <-> last -1 4.9 > 479 (10) 44.4 > 10244.4 > 8.6Hz) 2a2b27 cnt 573685 > 573688 > 2d stafifo=10000000 empty trg-exabled reset=00100000 07.25-20:20:12.010(start) RUNNING err=90800000 07.25-20:20:12.010(error) RUNNING nott 25/30 e/bs=0f000000 c0000004 no-pxd o0!23200008 0f000000 1c800001 - LOCAL-mode anyerr d=0.00% no-svd o1!06600008 0f000000 1b800400 - LOCAL-mode anyerr d=0.00% 02=20000400 0a0001df 108001ff BUSY ready tag=479 min=8..0 d=99.92% CDC no-top 03!06500000 0f000000 108001ff - LOCAL-mode d=0.00% o4!18300008 0f000000 1c800018 - LOCAL-mode anyerr d=0.00% no-ari o5!06400008 0f000000 1c80003f - LOCAL-mode anyerr d=0.00% no-ecl no-klm o6!19100008 0f000000 17f00041 - LOCAL-mode anyerr d=0.00% o7!18500000 0f000000 1080000f - LOCAL-mode d=0.00% no-trq Of limiter=01000100 maxtrig=1 maxtime=2.00us a0-a7 dead 99.92% (t=0.00% c=0.00% p=0.00% f=0.00% r=0.00%)

Message to CR shifter in this example

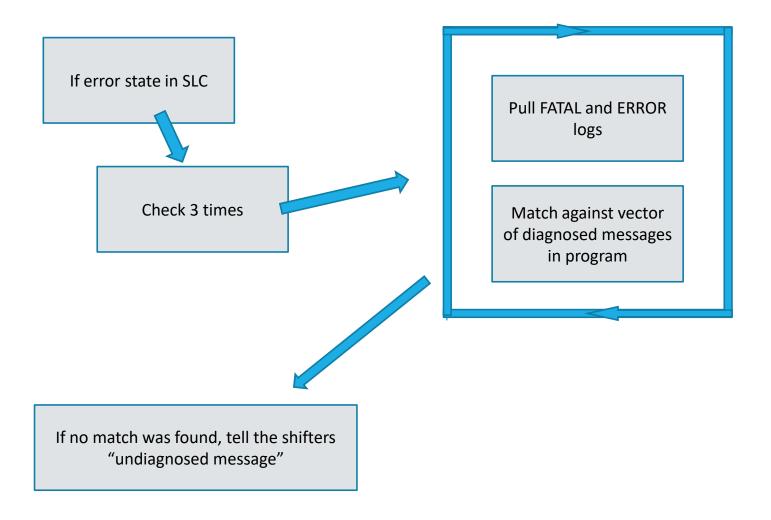
≅my_test.opi ¤
ERROR DIAGNOSIS SUPPORT SYSTEM Thu Jul 25 20:20:47 2019
Exp #9 Run #804 Sub-Run #0
Subdetector Status
PXD: In local mode.
SVD: In local mode.
CDC: SLC state is RUNNING but CDC busy. Probably, no events arrived from some FEE, please contact subdetector experts.
TOP: In local mode.
ARI: In local mode.
ECL: In local mode.
KLM: In local mode.
TRG: In local mode.

PARSING LOG FILES

Calling queries for log records repeatedly cause the node to get stuck

Solution: call logs during the time of the detected error and two cycles after

If no match is found in the logs database, output a default message



EXAMPLE 3:

Using two different commands, we can make two different error log messages appear in the database

des_ser_COPPER_main.invalid_evenum -> Call detector expert

des_ser_COPPER_main.COPPERmagic -> Call DAQ expert

I can use two different strings in my program to match and return different messages to the <u>shifters</u>

test_list.push_back("Invalid event_number");
response_list.push_back("Call the sub-detector expert shifter.");

test_list.push_back("Invalid Magic word");
response_list.push_back("Call the DAQ-expert shifter.");

"Call DAQ expert"

"Invalid Magic word"

basf2 : ERROR_EVENT : Invalid Magic word 0x7FFFF0008=:

"Call sub-detector expert"

"Invalid event_number"

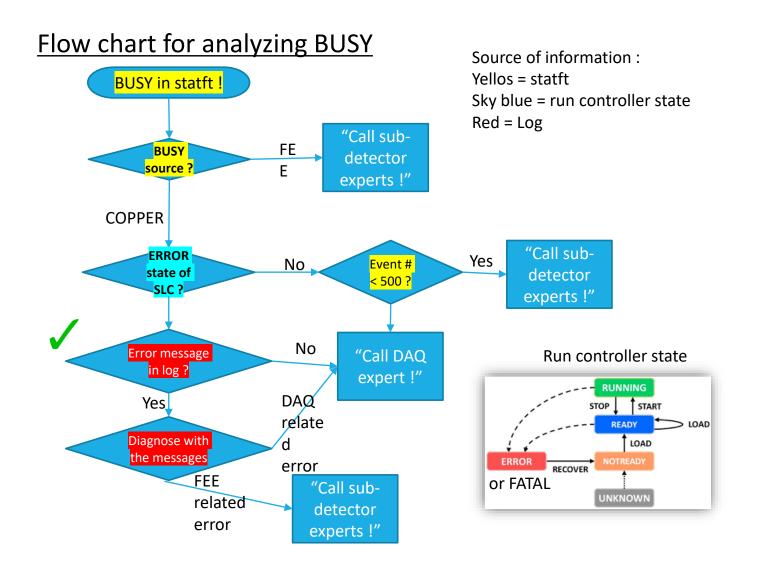
basf2 : ERROR_EVENT : Invalid event_number. Exiting...:

Output for shifters

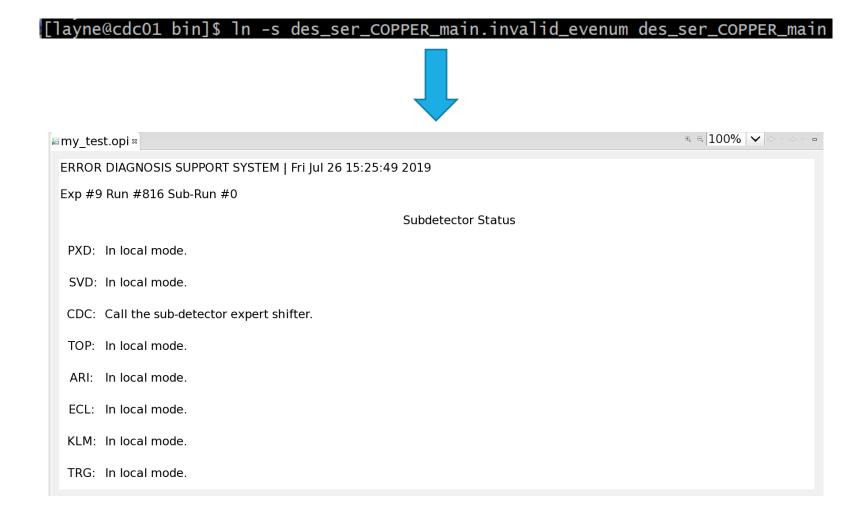
In my program From DAQ database

IN BOTH CASES:

RC Command	Run sta	atus	Run co	ontrol	Trigger dist	ibution	Data flow
STOP	Exp # : 9 Run # : 8		ERR	OR	ERRO	R	RUNNING
ABORT	Detecto	r states (A	BORT	before yo	u check or un	check a su	ıbsystem)
Run setting Run type : null	PXD	OFF		пор	OFF	□KLM	OFF
Trigger type : poisson Dummy rate : 10000	□SVD	077		ARICH	OFF	TRG	OFF
HLT script : passthrough	⊮CD.	ERROF	ર	EC.	OFF	HLT	ERROR
Trigger / Data status Trig. input # events :	Trig. outp	ut HL	.T01	HLTO	Recording at 2 HLT03	: HLTs HL [*]	104 HLT05
Rate :							
Rate :	6827X9 80182 6827X9 80182 6827X9 8718 6807 6827X11 80195 8807 6827X12 81978 8807 6827X12 81978	ADY EB2TX15 HOTAGADY ADY EB2TX16 HOTAGADY EB2TX17 OFF	E82TX19 01 E82TX20 07 E82TX21 07 E82TX22 07 E82TX22 07 E82TX23 07	EB2TX25 077 EB2TX26 077 EB2TX27 077	EB2TX30 OFF EB2TX31 OFF EB2TX32 OFF		



Message to CR shifter in this example



FUTURE STEPS

Eventually things are not supposed to run on ttd11 (where statft is pulled from) so something else needs to be done for the first step

It may be helpful to record new log messages so they can be added into the program later

Still does not cover

- COPPER down
- SLC daemon down
- BUSY due to back-end DAQ (evb, HLT, storage)

Establish a way to collect information is necessary